

23HIS-MJ12-3A / 23HIS-MN5-3A

**GOVERNMENT COLLEGE FOR WOMEN(AUTONOMOUS),SRIKAKULAM
REACCREDITED WITH NAAC 'A' GRADE**

**B.A (Regular) Semester-V
(w.e.f.2023-24 Admitted Batch)**

PAPER : Tourism and Hospitality Services

TIME : 3 Hrs

Max Marks : 60

Date : 18-11-2025

SECTION-A

I. Answer ALL the questions. Each carries EIGHT Marks.

5×8=40 M

1.) a. Define Tourism. Explain the history of Tourism.

(Or)

b. Explain the causes of rapid growth of Tourism.

2) a. Write the characteristics of Hospitality Industry in detail.

(Or)

b. What are the types of Hospitality jobs? Illustrate them.

3) a. Explain the responsibilities and skills of front office staff.

(Or)

b. What is NITHM and write the Purpose and role of NITHM .

4) a. How do you maintain Restaurant? Write a short note on it.

(Or)

b. What do you know about the interior designing and catering services?

5) a. What are the minimum facilities in the Hotels? Explain them.

(Or)

b. Discuss the different types of Managerial issues in detail.

Section-B

II. Answer any FIVE of the following questions

5x4=20 M

6) Write the Scope of Tourism.

7) Write the importance of International Tourism.

8) Write the types of hotels in India.

9) Write the Qualities of a good Hotel Manager.

10) Write the Skills of Housekeeping staff.

11) Accommodation to the Tourists.

12) Write about Room service in brief.

13) What about the Catering services in brief?

14) What do you know about Service Etiquette?

15) Write about Menu Card preparation.
